DATE: March 17, 2022

TO: 911 Emergency Response Advisory Committee

FROM: Lisa Rose-Brown, Sparks Police Department, Police Service Manager, 775-353-2241 ext. 5550, lrosebrown@cityofsparks.us

THROUGH: Chris Crawforth, Chief of Police

SUBJECT: FUNDING REQUEST – PRO-QA PRIORITY DISPATCH Quality Performance Review service for CITY OF SPARKS PSAP: A review, discussion and possible action to approve, deny or otherwise modify a request for funding Sparks PSAP for the ProQA-Priority Dispatch Quality Performance Review service for a cost not to exceed $16,872.

SUMMARY

A review, discussion, and possible action to approve, deny or otherwise modify a request for funding Sparks PSAP for the ProQA-Priority Dispatch Quality Performance Review service for a cost not to exceed $16,872.

NRS APPLICABLE:

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answer Point (PSAP) – Sparks Dispatch.

PREVIOUS ACTION & BACKGROUND

The E911 Committee first approved the use of ProQA for Washoe PSAP in 2015 and has approved the annual cost/fees each year. In 2018 Reno PSAP requested funding for EPD and EFD, which was also granted by this Committee.

In May 2020, funding was approved for Sparks ProQA EFD protocols. Today's request is for Quality Performance review services which includes mentorship, education, evaluation and assists agency with efforts to achieve accreditation.

FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding Sparks PSAP for the ProQA-Priority Dispatch Quality Performance Review service for a cost not to exceed $16,872.

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approve the request for funding Sparks PSAP for the ProQA-Priority Dispatch Quality Performance Review service for a cost not to exceed $16,872.

Priority Dispatch

QUOTE

110 Regent Street, Suite 500
Salt Lake City, UT 84111
USA
www.prioritydispatch.net
Prepared By: Tim Martin
Phone: (800) 363-9127
Direct:
Email: tim.martin@prioritydispatch.net

Agency:	Sparks Police Department
Agency ID#:	11989
Quote #:	Q-60189
Date:	2/24/2022
Offer Valid Through:	6/24/2022
Payment Terms	Net 30
Currency:	USD

Bill To:
Sparks Police Department
1701 E. Prater Way
Sparks, Nevada 89434
United States

Ship To:
Sparks Police Department
1701 E. Prater Way
Sparks, Nevada 89434
United States

Product	Qty	Amount
Q Plus for EFD **Quality Performance Review Service - EFD** **Expert case review and reporting of 74 cases per month, or 888 per year** **Subscription auto-renews without written cancellation**	888	USD 16,872.00

Subtotal	USD 16,872.00
Estimated Tax	
Total	USD 16,872.00

Customer Signature:		**Date:**	
Customer Name:		**Purchase Order ID:**	
Expiration Date:			

TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. You can find it here: https://prioritydispatch.net/licensing/

"To lead the creation of meaningful change in public safety and health."